# A B O U T









A Dignity Health Member

## A Commitment to Quality Care for All

A vital community resource since 1910, Community Hospital of San Bernardino is dedicated to delivering responsive, compassionate care and service. This 343-bed, not-for-profit, non-denominational, acute care hospital has its origins as a community-built hospital, founded with a commitment to providing access to quality care for all.

To help achieve this mission, Community Hospital has been classified as a Disproportionate Share Hospital. This designation by the U.S. Department of Health & Human Services helps Community provide care to low-income patients who are not covered under private insurance, Medicare or Medi-Cal.



## **Experience Counts**

From the original 42-bed Ramona Hospital to its modernday, five-story patient care tower and 57,000 square foot medical office building, Community Hospital has grown in response to local needs for more than a century.

Today, the hospital is a major area employer, with over 1,400 dedicated nurses and other clinical and professional staff working in tandem with its 240 member medical staff.

Community Hospital treats more than 46,000 patients in its emergency department every year, cares for 14,000 inpatients and delivers 2,500 babies. It is well known for maternity and behavioral health services, as well as outpatient surgery, intensive critical care, and long-term subacute care for adults and children. As part of its strong commitment to building a healthier community, the hospital also offers many free and low-cost health education programs.





#### **Licenses and Accreditations**

- Licensed by the State of California as an acute care general hospital.
- Fully-accredited by The Joint Commission, the nation's leading accrediting body for hospitals.
- Children's Subacute Center, Community Home Health, Imaging and Outpatient Radiology licensed by the State of California.
- Clinical Laboratory licensed by the State of California and accredited by the College of American Pathologists. Accredited by CMS through the Clinical Laboratory Improvement Amendments.

• Partial Hospitalization Program accredited by The Joint Commission.

#### **Affiliations**

Community Hospital of San Bernardino is a member of Dignity Health, the largest nonprofit health care delivery system in the western United States. The hospital is a contracted provider with most major health plans.

## **Quality Milestones**

Delivering quality medical care is the top priority for Community Hospital of San Bernardino, and there are a number of achievements that indicate significant success in doing just that.

Rankings for Excellence: Earned both the Critical Care and Maternity Care excellence awards from HealthGrades® in 2012, ranking in the top 10 percent in the nation. Received five-star ratings for treatment of heart failure, pneumonia, respiratory failure and sepsis.

Baby-Friendly® Hospital: Among the first hospitals in the United States to receive this official, prestigious designation from Baby-Friendly USA. This signifies compliance with stringent guidelines aimed at promoting, protecting and supporting breast-feeding for babies immediately following birth.

**E-health Medicine:** Awarded funding from UC Davis Health System and the California Telehealth Network for FDA-approved technologies and equipment to allow remote clinical applications for online clinic and emergency department consultations with specialists.



## **Specialized Programs and Services**

- Emergency Services: 24-hour on-site emergency services.
- Behavioral Health Services: 25-bed, 24-hour inpatient voluntary unit for adults, with psychiatry, nursing and therapy services provided. Two locked units (12- and 22-bed) for prompt stabilization and involuntary holds.
- Partial Hospitalization Program: Day treatment for adult behavioral health patients.
- Children's Subacute Center: Subacute care services for medically fragile children.
- Community Home Health: Clinical team provides a customized treatment plan and services for care in the home.
- Diabetes Wellness Center: Personal assessments, classes and resources for diabetes treatment.
- GI: Gastrointestinal outpatient surgical services.
- Imaging Services: Inpatient diagnostic services, including MRI, ultrasound and nuclear medicine.
- Laboratory Services: 24-hour full-service, fully accredited clinical laboratory providing routine and specialized testing services.
- Maternal/Child Health Services: All private labor/delivery/recovery suites and patient rooms. A 5-bed intermediate Neonatal Intensive Care Unit. California Children's Services approved. Breast-feeding resource center.
- Neurological Care Services: 88-bed dedicated unit for adults with long-term, clinically complex conditions.
- Pediatric Services: 15-bed inpatient unit for infants to age 13.
- Surgical Services: Multi-specialty inpatient and outpatient surgical services.



#### **Outreach Services**

Community Hospital of San Bernardino is committed to building a healthier community, and one of the primary ways to achieve this is through education. Through its **Health Education Center**, located across from the hospital on Western Avenue, the hospital reaches out with a network of much-needed free and low-cost programs, classes and events throughout the year.

The Health Education Center serves as a resource and support center, connecting families to community services. Classes offered address topics such as asthma, diabetes, weight loss, low cost healthy eating, personal financial management, pregnancy and parenting tips, as well as breast-feeding support.

Through the hospital, the community also has access to an annual free flu shot clinic and has a **Diabetes**Wellness Center accredited by the American Diabetes
Association as a Diabetes Self Management Education/
Training Center.









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